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6th April 2024

Dear Immunotherapy Patient & Practice Staff,

We are sending you this letter to notify of Australia-wide delays to ALUTEK immunotherapy orders.

The Australian distributor of ALUTEK has been sold - and a new distributor took over supply in January 2024. Unfortunately we were only notified of this changeover after it had occurred.

The new distributor has been transferred hundreds of physical orders from the old distributor, and is endeavouring to deliver these over the next few of weeks. We have also been re-confirming orders made since January.

This transition is unfortunately resulting in delays or 1-2 months - beyond the usual 2 months lead time from order to delivery.

We currently have very little visibility on orders whilst the distributor undertakes their stocktake, and process development. Orders are beginning to flow, and we are receiving continual assurances from the distributor that they are working to establish normal supply.

We apologise for the effect this is having our patients' immunotherapy process. Although delays of several months are unlikely to meaningfully reduce the eventual effects of therapy, we understand the logistical inconvenience this involves for all.

As interim measures we suggest the following actions be taken:

- For those with immunotherapy product remaining: increase their dose interval from the standard monthly interval, to an interval of approximately 1. 8 weeks - to allow additional time for recent orders to be delivered.
- 2. For those without enough for a "whole" maintenance dose [ie less than 0.5 mL] remaining. We would recommend using whatever amount is left according to the timing in the point above. (NB vials usually have an additional ~ 0.3 mL available) 3.
 - When product does become available, we suggest the following re-dosing strategy:
 - There is no adjustment in dosage required for dosage intervals up to 2 months; (a)
 - for intervals 2-4 months we would recommend a single dose reduction to 0.3 mL of the Yellow Vial "B", followed a month later by the (b) normal 0.5 mL monthly maintenance for interval of 4 - 6 months - dose 0.1 mL of Yellow vial "B", then 0.3 mL, and 0.5 mL in a stepwise fashion with the standard 4-6
 - (c)week interval.
- For Patients requiring further specific instructions or complex situation, we can arrange a short bulk-billed Telehealth appointment with Prof 4. Spriggs to discuss these requirements. Please ensure your referral is current, and contact reception on 03 85601924 to request a special immunotherapy appointment.

PLEASE NOTE: In Addition, we have been told there is a group of orders from November and December, where data migration from the old distributor meant orders were incorrectly processed by the new distributor.

For patients with NOV/DEC orders which have not arrived, please use this contact form to let us know, and we will specifically take this up with the distributor for urgent remediation. http://www.avidallergy.com/immuno-order-enquiry-form-2024

Apologies again for the frustrations of this logistical challenge,

Kind regards.

A/Prof Kymble Spriggs Specialist Allergist & Immunologist

also on behalf of Drs Jack Godsell & Dr Josh Chatelier